



Locations

Main Phone: 870-845-4400
Central Scheduling: 870-845-8156

- Howard Memorial Hospital**
130 Medical Circle
Nashville, AR 71852
- Howard Memorial Hospital Medical Clinics**
110 Medical Circle
Nashville, AR 71852
- Howard Memorial Hospital Surgical Clinics**
132 Medical Circle, Suite 200
Nashville, AR 71852
- Howard Memorial Pediatric Therapy Center**
1315 S. 4th Street
Nashville, AR 71852

- Howard Memorial Hospital Specialty Clinics**
132 Medical Circle
Nashville, AR 71852
- 119 Medical Circle
Nashville, AR 71852
- Compass Geriatric Behavioral Health**
122 Medical Circle
Nashville, AR 71852



Services

- Inpatient Services (Hospitalist)**
- Swing Bed Program

870-845-6900
- Surgical Services**
- General
- Robotics
- Cataract
- PICC Lines
- Injections & Infusions

870-845-6978
- Radiology**
- CT (128 Slice)
- 3D Mammography
- Ultrasound (diagnostic, vascular and ABI)
- Nuclear Medicine
- Mobile MRI
- Mobile PET/CT
- Bone Density Testing

870-845-8070
- Inpatient & Outpatient Rehabilitation**

870-845-8161
- Pediatric Therapy Center**

870-845-8059
- Clinical Laboratory & Blood Bank**
- Blood Transfusions

870-845-8062
- Cardiopulmonary**
- EKG
- Pulmonary Function Testing
- Arterial Blood Gases
- EEG
- Sleep Lab

870-845-6942
- Cardiac/Pulmonary Rehab**
-Exercise Stress Testing

870-845-8026
- Geriatric Behavioral Health - Compass**

870-845-6069
- Allergy Clinic**

870-845-8095
- Wound Care**

888-835-6946
- Registered Dietitian Nutritionist**

870-845-6935

ANNUAL COMMUNITY REPORT | FY 2024



STACY L. HARBERTSON,
MRSa, BSRI, R.T., (R)(N)(M)(CT), FACHE
CHIEF EXECUTIVE OFFICER

Dear Community Members,

Reflecting on 2024, I am filled with pride and gratitude for the remarkable journey we have shared. Our commitment to fostering vibrant, inclusive, and sustainable hospital has never been stronger, and this past year’s achievements are a testament to our collective efforts. It is an honor to share this update as your Chief Executive Officer.

Although new to this role, I have served Howard Memorial Hospital for many years. My experiences as Radiology Director and later as Chief Operating Officer shaped my understanding of collaborative leadership and innovative care. When I became CEO in September 2024, I did so with profound gratitude and determination, guided by lessons learned throughout my career and a lifelong connection to this community.

This year marked both a celebration of our legacy and a launchpad for the future. We proudly celebrated 75 years of service and received numerous honors recognizing our dedication to patient care, safety, and community impact. These achievements reflect the hard work, compassion, and innovation of our entire team.

We also made significant strides in initiatives that directly benefit our community. Investments in state-of-the-art medical equipment, health awareness campaigns, and a partnership with Inergy Health, LLC strengthened our

Emergency Department and patient care. The completion of our 2024 Community Health Needs Assessment will guide our efforts to address priority areas, including mental health, provider access, and health literacy, in the coming year.

Financially, 2024 was strong. We increased Days Cash on Hand to 158.9 days, maintained a 35.5% average Swing Bed utilization, and earned recognition for safety and fiscal responsibility. Charity care totaled over \$1 million, and through the Rural Hospital Sustainability Program, we received \$2,065,102 in ARPA funding to support long-term rural healthcare access.

Looking ahead, our goals remain strategic and community-focused. We will continue delivering excellent customer service, aligning organizational improvements, investing in infrastructure, expanding service lines, fostering workforce engagement, and strengthening community outreach through health fairs and programs inspired by the CHNA.

The true strength of Howard Memorial Hospital lies in our people. Our patients feel seen, heard, and cared for like family, and our staff are deeply committed to improving the health of our communities. To our Board of Directors, employees, partners, and the communities we serve: thank you for your dedication, trust, and support.

Together, we will continue this journey of growth, innovation, and compassionate care.

A YEAR OF IMPACT:

Celebrating HMH's Achievements

Howard Memorial Hospital is proud to celebrate a standout year filled with recognition for quality care, patient experience, safety, and community impact. These achievements reflect our team's dedication to compassionate care and maintaining a safe, healing environment for every patient we serve. Our marketing and community outreach efforts were also honored for their impact and excellence. In addition, 2024 marked a meaningful milestone as we celebrated our 75th anniversary of serving the community.

Clinical & Operational Excellence

- 2024 Performance Leadership Award - Patient Perspective
The Chartis Center for Rural Health
- 2024 Top 100 Critical Access Hospital in the Nation
Compiled by Chartis

Environment, Cleanliness & Patient Comfort

- Becker's Health Top 350 Cleanest Hospitals in the Country (2024)
- Becker's Hospital Review: One of the Quietest Hospitals

Clinical Team & Outpatient Care

- UHC United Hero Awards (2024)
Awarded to HMH Medical Clinics

Community Impact & Donation Support

- ARORA Bronze Recognition on DoNation Campaign

Marketing & Communications Excellence

- Arkansas Hospital Association
Diamond Award - Robotic Surgery Blog
Diamond Award - Special Events

Organizational Milestone

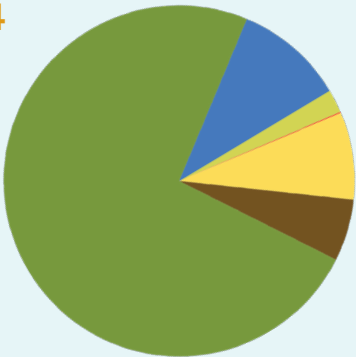
- Celebrated 75 Years of Service (1949-2024)



Community Benefit

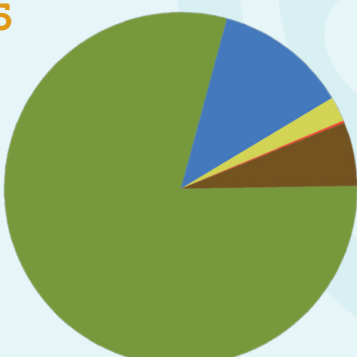
Howard Memorial Hospital maintains a rich tradition of providing exceptional health care to the community, responding to community needs, and concentrating resources in areas that truly matter. Many of these activities bring little or no payment to our hospital but are sustained because they are valuable to our region and support our mission. As a not-for-profit health care organization, Howard Memorial Hospital is dedicated to compassionate care, healing, and health-improving service to all community members throughout life's journey.

2024



COST OF CHARITY CARE: \$389,478
PROGRAMS AND SERVICES: \$14,076
BAD DEBT: \$1,440,476
UNCOMPENSATED COST OF CARE: \$1,019,077
WAGES & SALARIES: \$13,218,567
EMPLOYEE BENEFITS: \$1,806,216

2025



COST OF CHARITY CARE: \$404,908
PROGRAMS AND SERVICES: \$29,955
BAD DEBT: \$1,916,366
UNCOMPENSATED COST OF CARE: \$1,036,351
WAGES & SALARIES: \$14,035,932
EMPLOYEE BENEFITS: \$2,152,975

COST OF CHARITY CARE

Medical attention to the region's most vulnerable and uninsured means HMH provides care, regardless of a patient's ability to pay, health-insurance status or whether government-sponsored programs can cover the full cost of services. Charity care does not include bad debt, as described below.

PROGRAMS AND SERVICES

HMH's mission is fulfilled through clinical and support services, health education opportunities and programs designed to assist residents within our regional area. We support our local community by providing health education events, community clinics, support groups, emergency and trauma services, women's and children's services, behavioral health services and more.

BAD DEBT

Bad debt is the total cost incurred by HMH for services provided to patients who have not paid their bills and who have not demonstrated their inability to pay.

UNCOMPENSATED COST OF CARE

The Medicare and Medicaid programs pay HMH less than our total costs of providing care to all our Medicare and Medicaid patients. The amount shown reflects the actual cost of providing these and other government-sponsored health services above reimbursement.

ECONOMIC IMPACT: 221 JOBS = \$3.2M
in wages and salaries that benefit our community