



Locations

Main Phone: 870-845-4400
Central Scheduling: 870-845-8156

Howard Memorial Hospital

130 Medical Circle
Nashville, AR 71852

Howard Memorial Hospital Medical Clinics

110 Medical Circle
Nashville, AR 71852

Howard Memorial Hospital Surgical Clinics

132 Medical Circle, Suite 200
Nashville, AR 71852

Howard Memorial Pediatric Therapy Center

1315 S. 4th Street
Nashville, AR 71852

Howard Memorial Hospital Specialty Clinics

132 Medical Circle
Nashville, AR 71852

119 Medical Circle
Nashville, AR 71852

Compass Geriatric Behavioral Health

122 Medical Circle
Nashville, AR 71852



Services

Inpatient Services (Hospitalist)

870-845-6900

- Swing Bed Program

Surgical Services

870-845-6978

- General
- Robotics
- Cataract
- PICC Lines
- Injections & Infusions

Radiology

870-845-8070

- CT (128 Slice)
- 3D Mammography
- Ultrasound (diagnostic, vascular and ABI)
- Nuclear Medicine
- Mobile MRI
- Mobile PET/CT
- Bone Density Testing

Inpatient & Outpatient Rehabilitation 870-845-8161

Pediatric Therapy Center

870-845-8059

Clinical Laboratory & Blood Bank

870-845-8062

- Blood Transfusions

Cardiopulmonary

870-845-6942

- EKG
- Pulmonary Function Testing
- Arterial Blood Gases
- EEG
- Sleep Lab

Cardiac/Pulmonary Rehab

870-845-8026

-Exercise Stress Testing

Geriatric Behavioral Health - Compass

870-845-6069

Allergy Clinic

870-845-8095

Wound Care

888-835-6946

Registered Dietitian Nutritionist

870-845-6935

ANNUAL COMMUNITY REPORT | FY 2022-2023

At Howard Memorial Hospital, our mission — to improve the health of the communities we serve — continues to guide every step we take. As the healthcare environment evolves, we stay focused on what matters most: providing exceptional care and creating a positive experience for every patient who walks through our doors.

We remain committed to living our values of fairness, integrity, respect, excellence, compassion, communication, and commitment. These principles shape how we interact with each other and those we care for, helping us build a culture rooted in teamwork and accountability.

1. Outstanding Customer Service

Customer service continues to be a top priority. Our team consistently meets and exceeds expectations in patient satisfaction, with strong feedback from both inpatient services, outpatient services and emergency care settings. We're also working to improve the way patients access their health information, and we're taking steps to streamline the experience for referring providers through better processes and communication.

2. Culture of Continuous Improvement

We're also strengthening our culture of continuous improvement. This includes investing in new technology and equipment to enhance the quality of care, completing

safety and security assessments, and moving forward with innovations like robotic-assisted surgery. While some expansion plans are on hold due to current needs, we remain proactive in evaluating opportunities to grow and improve.

3. Business Growth & Development

On the business development front, we are seeing positive trends in areas like rehabilitation, with more patients engaging in cardiac and pulmonary rehab than in previous years. We're working to ensure more efficient use of our inpatient rehab services and continuing to refine imaging and specialty services to meet community demand. We also support our clinic providers in gaining certifications that broaden the care we can offer close to home.

4. Strategic Community Engagement

Our connection with the community remains a core part of who we are. We maintain outreach efforts like our on-campus food boxes to help address food insecurity, and we continue planning future educational sessions and training events that support public health and safety.

Every department at HMH — from clinical care to operations — plays a role in carrying out our strategic plan and staying aligned with our mission. We are proud of the dedication our team brings to their work every day, and we are grateful for the ongoing support from our board, volunteers, and the community we serve.

Howard Memorial Hospital is proud to serve Southwest Arkansas, and we remain focused on providing the highest standard of care while building a healthier future for everyone in our region.

ROBOTIC SURGERY

with a human touch

Throughout 2022, HMM made significant investments to introduce robotic surgery, setting the stage for its launch in Winter 2023. This advanced technology enables us to offer minimally invasive procedures with quicker recovery times, smaller incisions, and less post-operative pain.

In 2023, we successfully completed 120 robotic surgeries, meeting the growing demand for this innovative service. By bringing robotic surgery to Southwest Arkansas, we've made it easier for patients to access high-quality care locally, eliminating the need for travel and improving overall outcomes.

We are excited to continue offering this cutting-edge service to our community and to explore new ways to enhance our healthcare offerings. Our commitment to continuously improving and innovating ensures that we will keep finding better solutions to meet the needs of our patients. Combining advanced technology with compassionate, personalized care, we are proud to strengthen our role as a healthcare leader in Southwest Arkansas. We look forward to expanding our services and providing even more ways to improve the health and well-being of our community.

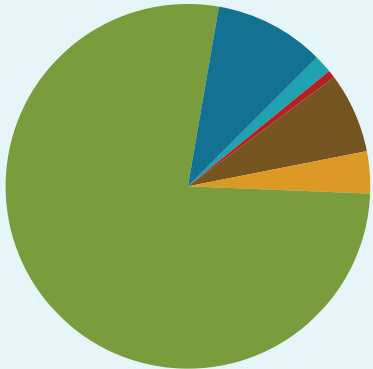
**NEW
SERVICE!**



Community Benefit

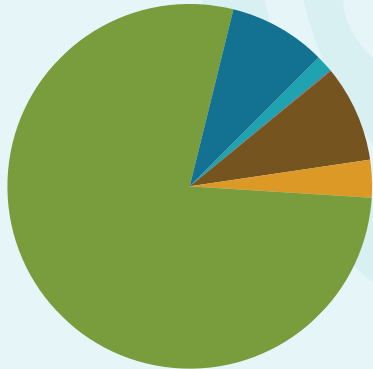
Howard Memorial Hospital maintains a rich tradition of providing exceptional health care to the community, responding to community needs, and concentrating resources in areas that truly matter. Many of these activities bring little or no payment to our hospital but are sustained because they are valuable to our region and support our mission. As a not-for-profit health care organization, Howard Memorial Hospital is dedicated to compassionate care, healing, and health-improving service to all community members throughout life's journey.

2022



- COST OF CHARITY CARE: \$263,207**
- PROGRAMS AND SERVICES: \$5,671**
- BAD DEBT: \$1,499,777**
- UNCOMPENSATED COST OF CARE: \$584,910**
- WAGES & SALARIES: \$13,636,405**
- EMPLOYEE BENEFITS: \$1,514,636**

2023



- COST OF CHARITY CARE: \$273,039**
- PROGRAMS AND SERVICES: \$56,143**
- BAD DEBT: \$1,239,179**
- UNCOMPENSATED COST OF CARE: \$647,457**
- WAGES & SALARIES: \$13,438,495**
- EMPLOYEE BENEFITS: \$1,705,375**

COST OF CHARITY CARE

Medical attention to the region's most vulnerable and uninsured means HMM provides care, regardless of a patient's ability to pay, health-insurance status or whether government-sponsored programs can cover the full cost of services. Charity care does not include bad debt, as described below.

PROGRAMS AND SERVICES

HMM's mission is fulfilled through clinical and support services, health education opportunities and programs designed to assist residents within our regional area. We support our local community by providing health education events, community clinics, support groups, emergency and trauma services, women's and children's services, behavioral health services and more.

BAD DEBT

Bad debt is the total cost incurred by HMM for services provided to patients who have not paid their bills and who have not demonstrated their inability to pay.

UNCOMPENSATED COST OF CARE

The Medicare and Medicaid programs pay HMM less than our total costs of providing care to all our Medicare and Medicaid patients. The amount shown reflects the actual cost of providing these and other government-sponsored health services above reimbursement.

ECONOMIC IMPACT: 221 JOBS = \$3.2M
in wages and salaries that benefit our community