HOW TO CHECK IN FOR YOUR
TELEHEALTH VISIT

1

PC and Mac
Chrome | Firefox | Safari
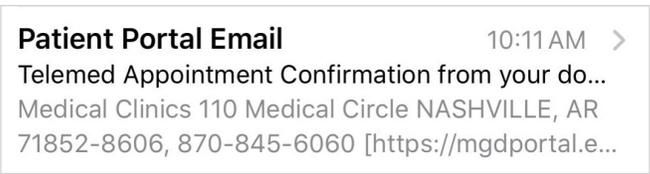
Android
Chrome

iOS
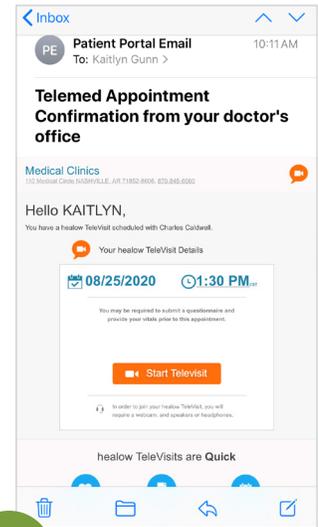Safari

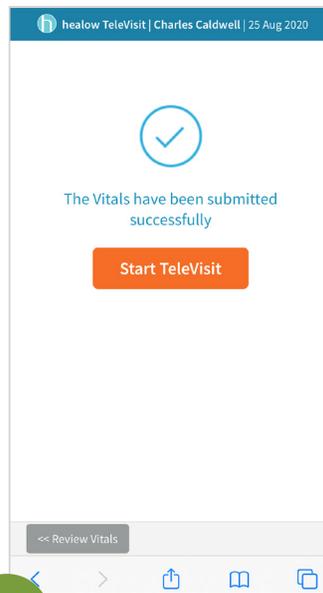Use a computer or device with camera/microphone

3

You will then receive a second email with the link to access the telehealth portal. A nurse will call you prior to your telehealth visit to get your health history.

Patient Portal Email   10:11 AM >
Telemed Appointment Confirmation from your do...
Medical Clinics 110 Medical Circle NASHVILLE, AR 71852-8606, 870-845-6060 [https://mgdportal.e...

2

After requesting your appointment, you will receive an email confirmation within a few minutes.

4

On the day of your telehealth visit, you will log into the portal and have the option to input your vitals.

5

Next, click "start televisit" to begin your visit.

6

From here you'll be entered into the virtual waiting room while your provider joins the appointment. When your provider joins, you'll see a pop-up message asking you to allow controls to the microphone and camera. You must select "allow" to start your virtual visit.